

Scenarios

- Tips
 Capture actions and interactions of your personas through any data you have (e.g. interviews, studies).
 Categorise scenarios that the personas go through into existing, extreme or hypothetical.
 Consider the who, where and the how/what in the scenarios.

Name: Gender: Age: Marital Status: Occupation:	Name: Gender: Age: Marital Status: Occupation:	Name: Gender: Age: Marital Status: Occupation:
Scenarios (Existing / Extreme / Hypothetical)	Scenarios (Existing / Extreme / Hypothetical)	Scenarios (Existing / Extreme / Hypothetical)